

WCE Online Help  
Project MilestoneSchedule

MILESTONES/TO-DO ITEMS		Start date	End date	Hours
<b>Project Plan</b>	Planned	20-May	8-Jun	
	Actual	30-May	8-Jun	
<b>Revised</b>	Planned	15-Jun	22-Jun	
	Actual	19-Jun		
<b>Implementation</b>	Planned	20-May	24-Jun	
	Actual	25-May	13-Jul	
<b>Phase 1 - Research</b>	Planned	20-May	n/a	
	Actual	25-May		
Review/Reread Bank User Guide	Planned	20-May	8-Jun	2
Develop user personas	Actual	16-Jun	20-Jun	2
<b>Phase 2 - Designing</b>			10-Jun	
Create style guide	Planned	25-May	10-Jun	2
Create skin in RoboHelp	Actual	3-Jun	20-Jun	2
<b>Phase 3 - Outlining</b>	Planned	30-May	15-Jun	
	Actual	30-May		
Separate sections of User Guide into topics			15-Jun	4
<b>Phase 4 - Preliminary Testing</b>	Planned	15-Jun	n/a	
Create topics to test TOC	Actual	13-Jun	15-Jun	2
<b>Phase 5 - Writing Content</b>	Planned	25-May	22-Jun	
Revise User Guide content	Planned	25-May	n/a	4
	Actual	25-May	n/a	
Add content to help system	Planned	n/a	22-Jun	8
	Actual	20-Jun	29-Jun	
<b>Phase 6 - Adding Online Help Features</b>	Planned	15-Jun	8-Jul	
	Actual			
Create glossary		22-Jun	1-Jul	6
Create See also links		1-Jul	8-Jul	6
Create links/hotspots		1-Jul	8-Jul	6
<b>Delivering the Help system</b>	Planned	1-Jul	6-Jul	8
	Actual	6-Jul	8-Jul	
<b>Finalizing the Help system</b>	Planned	6-Jul	8-Jul	6
	Actual	8-Jul	13-Jul	
<b>Portfolio</b>	Planned	24-Jun	13-Jul	2
	Actual	28-Jun	13-Jul	
<b>Wrap-up Report</b>	Planned	8-Jul	15-Jul	2
	Actual	12-Jul	13-Jul	
<b>Total hours</b>				62